

REPORT ON CORPORATE PERFORMANCE (RCP) AS OF 31 DECEMBER 2017



PHILIPPINE DEPOSIT INSURANCE CORPORATION

Attachment A

REPORT ON ACCOMPLISHMENTS OF STRATEGIC OBJECTIVES AS OF 31 DECEMBER 2017

Strategic Objective	Strategic Measures		Rating Scale	Weight	Baseline	2017		
andregic objective	Description	Formula	Kaling scale	. (%)	2016	Target	Actual Accomplishment	- Rating
SO 1. To sustain client satisfaction level	SM 1. Satisfaction rating based on responses of clients to survey	Actual Rating	All or nothing	10	4.69 {Very Satisfactory} (based on a 12-month average)	Not lower than Very Satisfactory	4.73 (based on a 12-month average)	10
SO 2. To maintain the Deposit Insurance Fund (DIF) to adequately cover deposit insurance	SM 2. Adequacy of capital against deposit insurance costs	DIF/Estimated (nsured Deposits (EID) (based on a 12-month average)	20%: 5.5% and above 18%: 5.25% to 5.49% 16%: 5.0% to 5.24% 0%: Below 5.0%	20	5.8% Target: 5.5% Ratio of DIF to EID - based on a 12- month average	5.5%-8.0%	6.11% (based on a 12-month average)	20
SO 3. To settle valid deposit insurance claims promptly	SM 3. Settlement of valid deposits promptly within turn around time: - For accounts with ≤ P 100K balances	Number of valid deposits paid within TAT ¹ / Number of valid deposits	(Actual / Target) X Weight	12.5	-	100% of valid deposits paid wilhin TA1 ²	100% ³ of valid deposits paid within TAT	12.5
	SM 4. Settlement of valid claims promptly within furn around time: - For accounts with >P100K balances, of business enlities or matched with loans	Number of valid claims settled within TAT ⁴ / Number of valid claims filed	(Actual / Target) X Weight	12.5	-	100% of valid claims settled within TAT ⁵	100% of valid claims settled within TAT	12.5
SO 4. To immediately distribute assets to creditors and terminate liquidation of closed banks	SM 5. Number of Asset Distribution Plan (ADP) ⁶ filed with the Liquidation Court	Absolute number	(Actual / Target) X Weight 0%: Anything below 20 ADPs filed with the Liquidation Court	20	40	40	40	20
SO 5.To protect the Deposit Insurance Fund from illegal schemes and machinations	SM 6. Average number of days to file a case against ening bank officials from approval of the appropriate approving authority (AAA)	Average number of days	All or nothing	10	-	Average of 30 days	Average of 17 days [for 8 cases filed]	10

.

Strategic Objective	Strategic	c Measures	Rating Scale	Weight	Baseline	or the Core Build-Up Program: Commitment to Deposito Competency gap Protection" conducted: Dased on the I. Information, Education and Communication Competency (IEC) Campaign strategy conducted during Sessinent Survey Flag Raising Ceremonies (FRC) - Nov. 6 & Dec. 4 with 50 - 80 attendees 2. Classroom Training conducted last Dec 8 & 1 with 77 participants from priority job clusters Maintain ISO Passed the 1st surveillance audit conducted by 12008 TUV Rheinland to maintain the ISO Certification		
success objective	Description	Formula	Kunng scule	(%)	2016	Target	Actual Accomplishment	Rating
O 6. To continuously develop a committed and competent workforce to deliver responsive public service	SM 7. Synergizing the new organization	Actual accomplishment	All or nothing	10	Baseline Competency for the 7 Core Competencies and 1 Leadership/Managerial Competency	1 HR Intervention for the Core Competency gap based on the Baseline Competency Assessment Survey Results ⁷	Actual Accomplishment 2 HR Interventions on "Core Competency Build-Up Program: Commitment to Depositor Protection" conducted: 1. Information, Education and Communication (IEC) Campaign strategy conducted during Flag Raising Ceremonies (FRC) - Nov. 6 & Dec. 4 with 50 - 80 attendees 2. Classroom Training conducted last Dec 8 & 12 with 77 participants from priority job clusters Passed the 1st surveillance audit conducted by TUV Rheinland to maintain the ISO Certification of QMS: - CSO was audited on 06.19.17, official copy of audit report received by PDIC on 06.28.17 - AMB was audited on 12.04-05.17, official copy of audit report received by PDIC on 12.12.17 Recommendation for Certification received on 12.22.17 Actual ISO 9001:2008 Certificate with effectivity	10
	SM 8. ISO Certification of Frontline Service	Actual ISO Certificate from the Certifying body	All or nothing	5	ISO 9001:2008 Certification for Assessment of Member Bonks	9001:2008 of Loans Management	 TUV Rheinland to maintain the ISO Certification of QMS: CSO was audited on 06.19.17, official copy of audit report received by PDIC on 06.28.17 AMB was audited on 12.04-05.17, official copy of audit report received by PDIC on 12.12.17 Recommendation for Certification received on 	5
	L	<u> </u>		100		I	L	100

1 - Turn-around time: From takeover date of the bank to the date of dispatch of check to PPC

2 - Banks with 1 - 3,000 accts - within 7 WDs; 3,001 - 10,000 accts - within 10 WDs; 10,001 - 25,000 accts - 15 WDs; greater than 25,000 accts - 22 WDs

3 - Includes 1.698 depositors dispatched to PPC on September 4 (13 WD from takeover/2WD ahead of the 15 WD TAT) but were replaced on September 8, due to 273 depositors found to have mismatched addresses

4 - Turn-around time: from takeover date of the bank to the last day of field operation claims settlement (FOCS)

5 - Banks with 1 - 3,000 accts - within 12 WDs; 3,001 - 10,000 accts - within 15 WDs; 10,001 - 25,000 accts - 25 WDs; greater than 25,000 accts - 42 WDs

6 - Inventory of closed banks without ADP totaled 256 as of December 31, 2016.

7 - Based on the result of the Competency Assessment dated 23 December 2016

Prepared by: mor MA ESTER D. HANOPOL VP. Corporate Planning Group,

Dale:

Endorsed by:

SANDRA A. DIAZ SANDRA A. DIAZ SVP. Management Services Sector

Date: 02/08/18

Approved by 8020386 ROBERTO B. TAN President & CEO

Date: FEB 0 9 2018

CARLOS G. DOMINGUEZ III Secretary, Department of Finance and Chairman, PDIC Board of Directors

Date:

PHILIPPINE DEPOSIT INSURANCE CORPORATION STRATEGIC INITIATIVE PROFILE

STRATEGIC INITIATIVE PROFILE II

1. Name of Project:

Institutionalization of the Corporate Brand

2. Project Description:

To strengthen PDIC's image among its stakeholders as an efficient, effective, responsive and caring service institution.

3. Project Milestones:

	Activities	Activities Timeline		Budget Fu	Funding	Status as of Basandary 21, 2017	
	(for 2017)	Start	End	1	Source	Status as of December 31, 2017	
1.	Formulation of PDIC Brand Framework	2016	Q1 2017		СОВ	The brand framework and logo were approved by the Board on March 29, 2017. Corporate collaterals have been redesigned using the new logo and approved by the PDIC President on March 31, 2017. The new logo was submitted to the National Historical Commission of the Philippines (NHCP) on April 21, 2017 for endorsement to the President of the Philippines for approval. After a series of consultative meetings, the NHCP referred to the Office of the President of the Philippines the final logo for approval in September 2017. It was approved on October 2017.	
2.	Establishment of Baseline Data for the Corporate Brand	Q2 2017	Q3 2017		СОВ	Baseline data for the corporate brand have yet to be gathered through a public awareness survey. The terms of reference (TOR) for the engagement of service provider was drafted upon assessment of data requirements and prospective service providers both in government and private sectors. The TOR to conduct the public awareness survey was submitted to the President on September 19, 2017. Upon series of discussions on the comments of the Office of the President and from the Legal Services Group, the TOR was further revised and approved by the President on November 2, 2017. The TOR was referred to LAS for the drafting of the contract for the service provider. The final draft of the contract was released on December 21, 2017.	

	Activities	Tim	eline	Budget	Funding	Status as of December 31, 2017
				The procurement of services for the conduct of public awareness survey will commence in 2018		
3.	Development and Implementation of Communication Program for Internal Stakeholders	Q2 2017	Q3 2017		СОВ	The Brand Framework and logo were presented to internal stakeholders on June 22, 2017 during the celebration of PDIC's 54 th Anniversary.
4.	Development and Implementation of Communication	Q3 2017	Q4 2017			Upon approval of the new logo, the schedule of the launch of the brand framework to external stakeholders has been set to coincide with PDIC's 55 th Anniversary in June 2018.
	Program for External Stakeholders					The development of communication program for internal and external stakeholders is rescheduled to Q1 2018.

4. Measures Affected:

SO 6. To continuously develop a committed and competent workforce to deliver efficient, effective, responsive and caring public service

Prepared by:

Jose Avillaret, Jr.

Noted by W 18010081 Roberto B. Tan

President

PHILIPPINE DEPOSIT INSURANCE CORPORATION STRATEGIC INITIATIVE PROFILE As of December 31, 2017

STRATEGIC INITIATIVE PROFILE II

1. Name of Project:

Competency Profiling and Development of Competency-based Job Descriptions

2. Project Description:

Completion of 220 Competency-Based Job Descriptions (CBJDs)

3. Project Milestones:

Activities	Time	eline	Budget	Funding	Status
(for 2017)	Start	End		Source	010103
 Competency Profiling and Rewriting of Job Descriptions 	Q3 2017	Q4 2017		СОВ	 Competency Profiles (CPs) and Job Descriptions (JDs) reviewed and submitted to ODD by Unit Heads (Department and Group)
					 CPs and CBJDs revised / enhanced by ODD
2. Validation / Approval of CPs and JDs by Group and Sector Heads					 Validation Meetings (14 sessions) with the Consulting Service Provider, Group and Sector Heads and other representatives held for 27 Units in October-December 2017 to finalize and obtain concurrence of job profiles.;
3. Finalization of CPs and CBJDs					227 Competency Profiles and Competency-based JDs were finalized, concurred by Group Heads and endorsed by the Sector Heads to the President for approval.
 Approval of Competency- Based Job Description by the President 					 A total of two hundred twenty- seven (227) CBJDs were approved by the President on December 15, 2017 (110 CBJDs) and December 28, 2017 (117 CBJDs), respectively.
					227 or 3% higher than target of 220 CBJDs and CPs were completed. (refer to Attachment 1-A & B)
TOTA	L.				-

Prepared by:

Maner CYNTHIA B. MARCELC VP-HRG

Noted by: N 18020374 ROBERTO B. TAN President

Sector	Unit	No. of CBJDs approved by PRB
Office of the President	Office of the Corporate Secretary	7
	Internal Audit Depts I & II	5
	Information Technology Audit Dept	4
	Public Assistance Dept	8
Liquidalion Sector	Financial Control & MIS Dept	9
	Asset Disposal Depts I & II	8
	Asset Disposal Support Dept	6
	Loans Collection Depts I & II	8
	Loans Collection Support Dept	7
Insurance Sector	Bank Statistics Dept	7
	Claims Processing Dept	8
	Claims Validation Dept	16
	Deposit Examination Dept	8.
Legal Sector	Litigation Depts I & II	4
	Investigation Depts I & II	6
Management	Treasury Dept	8
Services Sector	Cashiering Dept	7
	Budget Control & Monitoring Dept	9
	Accounting Dept	7
Corporate Services Sector	Provident Fund Dept	7
360101	Human Resource Dept	8
	Training and Development Dept	1.5
	Procurement & Property Dept	18
	General Services Dept	9
	Property Appraisal Dept	7
	Technical Support Dept	12
	Systems Development Dept	Ģ

2

TOTAL 227

SECTOR	UNIT	1	POSITION TITLE	JL
Office of the	Office of the Corporate	1	Vice President	E
President	Secretary	2	Department Manager III	D
		3	Legal Officer V	В
		4	Executive Assistant IV	A
		5	Administrative Services Officer V	6
		6	Administrative Services Officer III	4
		7	Administrative Services Officer II	3
	Internal Audit Depts 1	8	Department Manager III	D
	8.11	9	Assistant Department Manager II	C
		10	Corporate Executive Officer II	В
		11	Corporate Executive Officer	A
		12	Management and Audit Officer IV	6
	Information Technology Audit	13	Department Manager III	D
	Dept	14	Assistant Department Manager II	C
	Dop	15	Corporate Executive Officer II	8
		16	Management and Audit Officer IV	6
	Public Assistance Dept	17	Department Manager III	D
	FOOIC Assistance Dept	18	Assistant Department Manager II	C
		19	Corporate Executive Officer II	B
		20	Corporate Executive Officer I	A
		21	Information Officer IV	6
		22 23	Information Officer III Information Officer II	5
		24	Administrative Services Officer II	3
iquidation Sector	Financial Control &	25	Department Manager III	D
Iquidation sector	MIS Dept	26	Assistant Department Manager II	C
		27		В
			Corporate Executive Officer II	A
		28	Corporate Executive Officer I	
		29	Supervising Accounts Management Specialist	6
		30	Senior Accounts Management Specialist	5
		31	Accounts Management Specialist	4
		32	Accounts Management Analyst II	3
		33	Administrative Services Officer 11	3
	Asset Disposal Dept	34	Department Manager III	D
	1 & 11	35	Assistant Department Manager II	C
		36	Corporate Executive Officer II	В
		37	Corporate Executive Officer I	A
		38	Supervising Accounts Management Specialist	6
		39	Senior Accounts Management Specialist	5
		40	Accounts Management Specialist	4
		41	Accounts Management Analyst II	3
	Asset Disposal Support Dept	42	Department Manager III	D
		43	Corporate Executive Officer II	8
		44	Supervising Accounts Management Specialist	6
		45	Senior Accounts Management Specialist	5
		46	Accounts Management Specialist	4
		47	Accounts Management Analyst II	3

LIST OF 227 COMPETENCY-BASED JOB DESCRIPTIONS (CBJDs)

SECTOR	UNIT	10.1	POSITION TITLE	L
	Loans Collection Dept	48	Vice President	
	1 & 11	49	Department Manager III	1
		50	Assistant Department Manager II	
		51	Corporate Executive Officer II	
		52	Corporate Executive Officer I	
		53	Supervising Accounts Management Specialist	
		54	Senior Accounts Management Specialist	
		55	Accounts Management Specialist	
	Loans Collection Support	56	Department Manager III	+
	Dept	57	Assistant Department Manager II	
	000	58	Corporate Executive Officer II	
		59	Corporate Executive Officer I	
		60	Supervising Accounts Management Specialist	
		61	Senior Accounts Management Specialist	
		62	·	
urance Sector	People Statistics Dani	63	Accounts Management Specialist Department Manager III	+
urdince sector	Bank Slatistics Dept	64	Assistant Department Manager II	
		65	Corporate Executive Officer II	
			Corporate Executive Officer I	
		66	Supervising Accounts Management Specialist	
		67	Senior Accounts Management Specialist	
		68		
		69	Accounts Management Specialist	
	Claims Processing Dept	70	Department Manager III	
		71	Assistant Department Manager II	
		72	Corporate Executive Officer II	
		73	Corporate Executive Officer I	1
		74	Supervising Accounts Management Specialist	
		75	Senior Accounts Management Specialist	
		76	Accounts Management Specialist	
		77	Accounts Management Analyst II	
	Claims Validation Dept	78	Department Manager III	
		79	Assistant Department Manager II	
		80	Assistant Department Manager II	
		81	Corporate Executive Officer II	8
		82	Corporate Executive Officer I	1
		83	Corporate Executive Officer I	1 '
		84	Supervising Accounts Management Specialist	6
		85	Supervising Accounts Management Specialist	0
		86	Supervising Accounts Management Specialist	6
	1	87	Supervising Accounts Management Specialist	
		88	Senior Accounts Management Specialist	1
		89	Senior Accounts Management Specialist	1 5
		90	Senior Accounts Management Specialist	5
		91	Accounts Management Specialist	4
		92	Accounts Management Specialist	4
		93	Accounts Management Analyst II	3
		1	-	

LIST OF 227 COMPETENCY-BASED JOB DESCRIPTIONS (CBJDs)

.

SECTOR	Deposit Examination Dept	94 Department Manager III	D
	Deposit Excitini Ghort Depi	95 Assistant Department Manager II	C
			В
		97 Corporate Executive Officer I	A
		98 Supervising Accounts Management Specialist	6
		99 Senior Accounts Management Specialist	5
		100 Accounts Management Specialist	4
		101 Accounts Management Analyst II	3
egal Sector	Litigation Dept I & II	102 Vice President	E
		103 Department Manager III	D
		104 Assistant Department Manager II	C
		105 Legal Officer V	В
	Investigation Dept 1 & II	106 Vice President	E
		107 Department Manager III	D
		108 Assistant Department Manager II	C
		109 Legal Officer V	8
		110 SPECIAL INVESTIGATOR IV	6
		111 SPECIAL INVESTIGATOR III	5
Management	Treasury Dept	112 Department Manager III	D
Services Sector		113 Assistant Department Manager II	C
		114 Corporate Executive Officer II	В
		115 Corporate Executive Officer II	В
		116 Supervising Accounts Management Specialist	6
		117 Supervising Accounts Management Specialist	6
		118 Senior Accounts Management Specialist	5
		119 Accounts Management Specialist	4
	Cashiering Dept	120 Department Manager III	D
	3	121 Assistant Department Manager II	C
		122 Corporate Executive Officer II	В
		123 Corporate Executive Officer I	A
		124 Supervising Accounts Management Specialist	6
		125 Senior Accounts Management Specialist	5
		126 Accounts Management Specialist	4
	Budget Confrol and	127 Department Manager III	D
	Monitoring Dept	128 Assistant Department Manager II	C
	internet ing bepr	129 Corporate Executive Officer II	B
			-
		130 Corporate Executive Officer	A
		131 Supervising Accounts Management Specialist	6
		132 Supervising Accounts Management Specialist	6
		133 Senior Accounts Management Specialist	5
		134 Senior Accounts Management Specialist	5
		135 Accounts Management Specialist	4
	Accounting Dept	136 Department Manager III	D
		137 Assistant Department Manager II	C
		138 Corporate Executive Officer II	В
		139 Corporate Executive Officer I	A
		140 Supervising Accounts Management Specialist	6
		141 Senior Accounts Management Specialist	5
		142 Accounts Management Specialist	4

SECTOR	UNIT		POSITION TITLE	JL
Corporate Services	Provident Fund Department	143	Department Manager III	D
Sector		144	Assistant Department Manager II	C
		145	Corporate Executive Officer I	A
		146	Supervising Accounts Management Specialist	6
		147	Supervising Accounts Management Specialist	6
		148	Accounts Management Specialist	4
		149	Administrative Services Officer II	3
	Human Resource Department	150	Corporate Executive Officer II	В
		151	Corporate Executive Officer II	В
		152	Human Resource Management Officer IV	6
	÷ .	153	Human Resource Management Officer IV	6
		154	Human Resource Management Officer III	5
		155	Human Resource Management Officer III	5
		156	Human Resource Management Officer III	5
		157	Human Resource Management Officer II	4
	Training and Development	158	Department Manager III	D
A = 1.5	Dept	159	Assistant Department Manager II	C
>	5	160	Assistant Department Manager II	C
		161	Assistant Department Manager II	C
		162	Corporate Executive Officer II	В
		163	Corporate Executive Officer I	A
		164	Corporate Executive Officer I	A
		165	Training Specalist IV	6
		166	Supervising Accounts Management Specialist	6
		167	Training Specalist III	5
		168	Senior Accounts Management Specialist	5
		169	Training Specalist II	4
		170	Accounts Management Specialist	4
		171	Audio Visual Aids Technician IV	3
		172	Administrative Services Officer II	3
	Procurement and Property	173	Department Manager III	D
	Dept	174	Assistant Department Manager II	С
		175	Corporate Executive Officer II	В
		176	Corporate Executive Officer II	В
		177	Corporate Executive Officer I	A
		178	Records Officer IV	6
		179	Records Officer IV	6
		180	Property Officer IV	6
		181	Supervising Accounts Management Specialist	6
		182	Records Officer III	5
		183	Property Officer III	5
			Administrative Services Officer III	4
		185	Administrative Services Officer 11	3
-		186	Administrative Services Officer 11	3
		187	Administrative Services Officer 11	3
		188	Administrative Services Officer 11	3
		189	Records Assistant	2
		190	Courier	1

LIST OF 227 COMPETENCY-BASED JOB DESCRIPTIONS (CBJDs)

.

 General Services Dept	191 Department Manager III	-
	192 Assistant Department Manager II	C
	193 Corporate Executive Officer II	В
	194 Corporate Executive Officer	A
	195 Engineer IV	6
	196 Building and Grounds Maintenance Supervisor	5
	197 Building and Grounds Maintenance Supervisor	5
	198 Administrative Services Officer II	3
	199 Security Guard II	1
Property Appraisal Dept	200 Department Manager III	D
	201 Assistant Department Manager II	C
	202 Corporate Executive Officer II	В
	203 Corporate Executive Officer I	A
	204 Property Appraiser IV	6
	205 Property Appraiser III	5
	206 Accounts Management Specialist	4
Systems Development Dept	207 Department Manager III	D
	208 Assistant Department Manager II	C
	209 Assistant Department Manager II	C
s	210 Corporate Executive Officer II	В
	211 Corporate Executive Officer	A
	212 Supervising Accounts Management Specialist	6
	213 Supervising Accounts Management Specialist	6
	214 Programmer III	5
	215 Programmer III	5
Technical Support Dept	216 Department Manager III	D
	217 Assistant Department Manager II	C
	218 Assistant Department Manager II	C
	219 Corporate Executive Officer II	В
	220 Corporate Executive Officer II	В
	221 Corporate Executive Officer I	A
	222 Corporate Executive Officer	A
	223 Supervising Accounts Management Specialist	6
	224 Supervising Accounts Management Specialist	6
	225 Programmer III	5
	226 Electronics and Communications Equipment Technician IV	4
	227 Communications Equipment Operator V	3
 1		227

2